



EIEVU FINANCIAL ANALISERS PRIVATE LIMITED

CIN: U70200TS2023PTC172425

Ph: 9246374248
7330752221

Grievance Redressal / Escalation Matrix

All clients are encouraged to reach out for any queries or complaints regarding our services. Please find below the details of our escalation matrix:

Designation	Contact Person Name	Address	Contact No.	Email ID	Working Hours
Customer Care	Kulsum Begum	Flat No.210 Maheshwari Chambers, Somajiguda beside Nova ENT Hospital Hyderabad, 500082	8790156145	eagleeyevviewdev@gmail.com	
Head of Customer Care					
Compliance Officer	Kotte Murali Krishna	Flat No.210 Maheshwari Chambers, Somajiguda beside Nova ENT Hospital Hyderabad, 500082	9246374248	muralikrishnakotte@yahoo.co.in	
CEO	Kotte Murali Krishna	Flat No.210 Maheshwari Chambers, Somajiguda beside Nova ENT Hospital Hyderabad, 500082	7330752221	muralikrishnakotte@yahoo.co.in	
Principal Officer					

Complaint Data (Annexure - B)

Reporting Period: - 2023-24

Number of Client Complaints

Sr. No	Received From	Pending at End of Last Month	Received	Total Pending	Pending > 3 Months	Avg. Resolution Time (days)
1	Directly from Investors	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0
4	Grand Total	0	0	0	0	0

Note: Average Resolution Time is calculated as the total days taken to resolve complaints during the month divided by the number of complaints resolved.



Monthly Complaint Disposal Trend

Sr. No	Month	Pending Last Month	Received	Resolved	Pending
1	April '2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	0	0	0
4	July 2025				
5	August 2025				
6	September 2025				
7	October 2025				
8	November 2025				
9	December 2025				
10	January 2026				
11	February 2026				
12	March 2026				

Annual Complaint Disposal Trend

Sr. No	Year	Pending Last Year	Received	Resolved	Pending
1	2023-24	0	0	0	0

Client Queries and Complaints

Client queries and complaints may arise due to service-related issues or lack of clarity in communication. These may include delays, insufficient responses, or unsatisfactory behaviour from staff.

Clients can register their complaints or seek clarification through the following channels:


- **Email:** eagleeyevidev@gmail.com
Postal Mail: Flat No: 210, Maheswari Chambers, Somajiguda, Hyderabad-82

In case a response is not received within **10 business days**, clients may escalate the issue by writing to the **Research Analyst** at muralikrishnakotte@yahoo.co.in. A reply will be provided within 10 business days of escalation.

Further Escalation

If you are not satisfied with the resolution, you may file a complaint with SEBI at <https://scores.sebi.gov.in> or via the **SCORES mobile app**.

Additionally, as per SEBI Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, you may use the **Online Dispute Resolution (ODR) Portal** for conciliation or arbitration:

 [Access ODR Portal](#)



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Warning :

"Investment in securities market are subject to market risks. Read all the related documents carefully before investing."

Disclaimer

"Registration granted by SEBI, Enlistment by BSE and certification from NISM in no way guarantees the performance of the intermediary or provides assurance of returns to investors."
